ETC Scale-Up Plan Yemen, 2019

Photo: Oxfam/ Simon Rawles

ETC Partnerships in Yemen

MEMBERS

ACTION CONTRE LA FAIM
ERICSSON
GVF Satellite Solutions. The World.
UNDSS
FAO
ICRC
ITU
Plan
Save the Children
MSB Swedish Civil Contingencies Agency
World Health Organization
GRAND DUCHY OF LUXEMBOURG Ministry of Foreign Affairs Directorate for Development Cooperation
OXFAM
unicef
UNDP
World Vision
UNHCR The UN Refugee Agency
NETHOPE
tsf Telecoms Sans Frontières
OCHA
IOM • OIM

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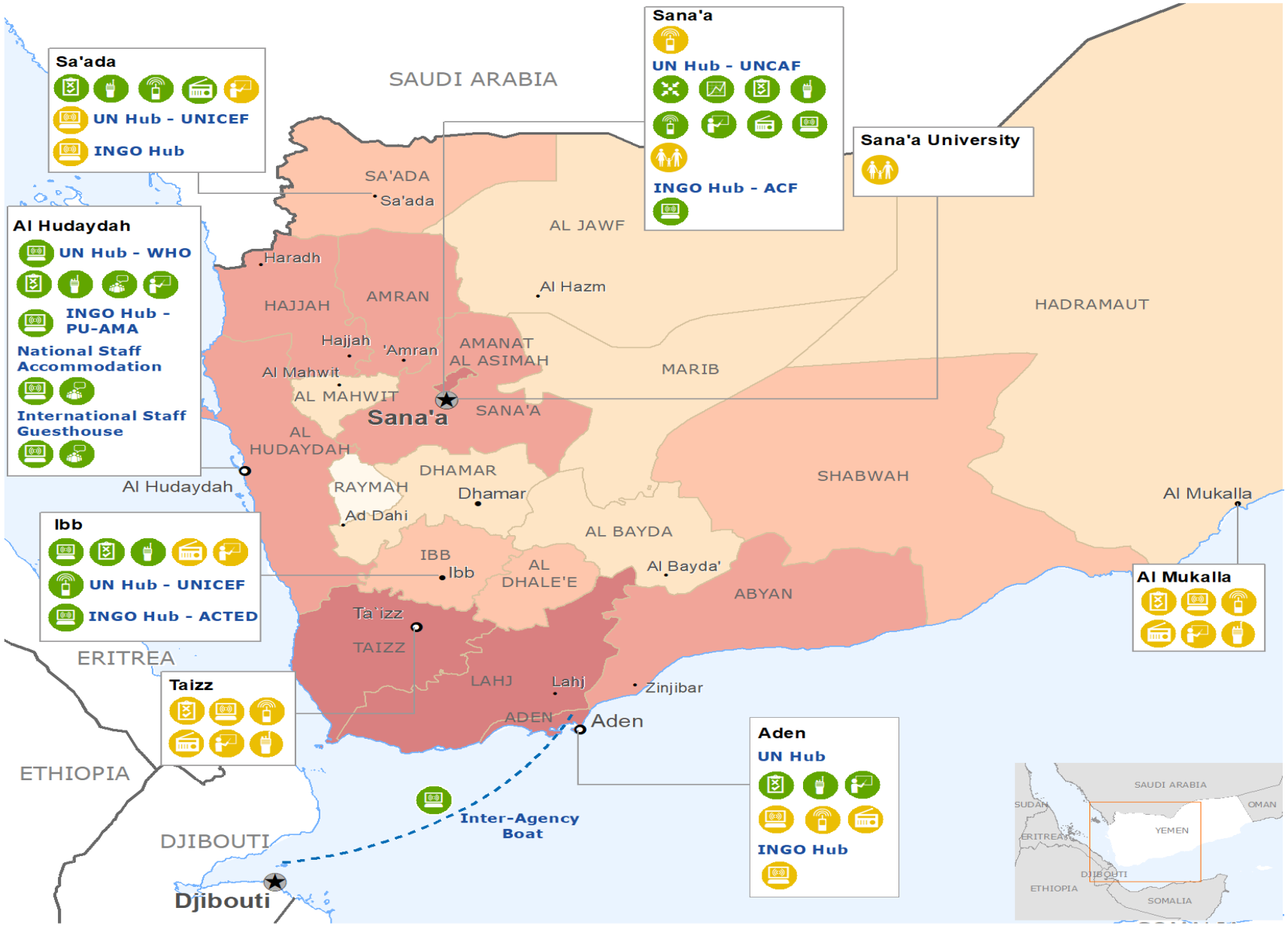
ETC Services

- Radio communications in common operational areas - **5**
- Internet connectivity in hubs - **9**
- Basic ICT support (ETC help desk) - **1**
- Inter-Agency ICT/ETC coordination - **2**
- Capacity building exercises – **2**
- UN and INGO staff trained **- 52**

EMERGENCY TELECOMMUNICATIONS CLUSTER

Yemen | ETC Services Dashboard | Nov 2018



Customer Support
Information Management
Security Telecommunications (Radio)
Radio Programming
Radio Training
Coordination
Internet
Assessment Mission
Voice Communications (Phone/Voice)
ETC Services for Communities
Service Provided
Service Planned

National Capital
Major Town
Intermediate Town
International boundary
Undetermined boundary
Governorate boundary

No. of Humanitarian Organizations
8 - 10
14 - 19
21 - 26
30 - 35
39 - 47

N
0 25 50 km

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EMERGENCY TELECOMMUNICATIONS CLUSTER

IASC LEVEL 3 EMERGENCY ETC ACTIVATED
IN APRIL 2015

The ETC continues to provide emergency coordination, basic security telecommunications and connectivity services in Yemen. The ETC provides shared vital communications services in five common operational areas across the country, namely Sana'a, Sa'ada, Al Hudaydah, Ibb and Aden.

ETC provides up to

7 Emergency communications support services to humanitarian organizations

7 Common operational areas

PARTNER ORGANIZATIONS

9
supporting ETC response in Yemen

2018 ETC FUNDING APPEAL

100%
Received: USD 2.2 million
Requirement: USD 2.2 million

ETC Coordinator: Wali Noor
Email: wali.noor@wfp.org

For more information:
www.etcluster.org/emergencies/yemen-conflict

The designations employed and the presentation of material in the map(s) do not imply the expression of any opinion on the part of WFP concerning the legal or constitutional status of any country, territory, city or sea, or concerning the delimitation of its frontiers or boundaries.

This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding ad access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.

Data sources: WFP, UNGIWG, GeoNames, GAUL, OCHA

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Challenges

- Restriction on importation of IT and Telecom equipment
- Limited GSM and VHF coverage
- Limited local market
- Lack of technical building
- Vehicle and staff tracking over mobile phone

Scale-up Plan 2019

- **Improve capacity** of existing ETC hubs to support increased humanitarian operation in Sana'a, Al Hudaydah, Aden, Sa'ada and Ibb, including:
  - Technical assessment and support
  - Hardware upgrade and/or replacement
  - Bandwidth upgrade
- **Establish new** ETC hubs, to support increased humanitarian presence in Aden, Mukallah, Mukha, Tuba and Bajil
- **Enhance** and **expand** security telecommunications coverage, including:
  - Purchase and deploy 11 repeaters (6 for the INGOs and 5 for expansion)
  - Install 30-metre antenna towers in Aden, Sana'a and Al Hudaydah
  - Enhance the communication during road missions by identifying and deploying a better means of communication with low profile and visibility
- **Bolster** human resources to support increasing activities on the ground, including:
  - Recruit national ETC assistant/telecommunication technicians in Sa'ada, Ibb and Mukallah
- **Ramp up** local capacity building by providing advanced technical training to 30x more staff to support expansion of ETC services.

Thank You

www.etcluster.org

Yemen.ETC@wfp.org

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